

Day Provider Questions

1. How long has your agency been in existence?
2. What criteria do you consider most important in hiring direct care employees?
3. What training do you provide to the direct care employees? Do you provide on-going training?
4. What is the turn-over rate at your agency?
5. What happens if my child does not get along with a direct care employee?
6. What type of transportation will be provided for services?
7. What level of assistance do you provide with Daily Living Skills such as toileting, feeding, medication, etc.
8. What type of behavioral supports do you provide, if any?
9. What type of medical oversight does your agency provide?
10. How is lunch/snack handled throughout the day?
11. Will we receive a calendar of activities for the week/month?
12. Describe recreational or social activities that will be available to our loved ones? How often do you go on recreational activities? Are there additional costs for these activities?
13. Do you have any written materials about your agency that we can take with us?
14. Do you have a list of references that we can contact?
15. Do you have a waiting list?