Process for Reviewing Provider Compliance Reports Online

The Ohio Department of Developmental Disabilities/Office of Provider Standards and Review offers online access to view current Provider Compliance reviews that were completed on a provider. Currently 2013 through current reviews are available for review. This will allow you to see the outcomes of a particular provider if they have had a recent review. The access to these reviews can be utilized in researching a particular provider as related to their provision of services and compliance in relation to the Ohio Administrative Code, Chapter 5123 which governs Ohio Department of Developmental Disabilities. Below is the step by step process, along with screen shots on how to find the information you wish to review.

1. Go to [www.dodd.ohio.gov](http://www.dodd.ohio.gov) and click on “Provider Search.”

2. Click “Start a Search.”
3. Choose a Provider Type such as “Agency,” “Independent Provider” or “All.”

4. Choose a county or mark “Statewide” in the Location filter if you wish to see the results of a Provider that offers services in multiple counties.

5. The next field, (Type of) “Service,” is optional. All reviews that are completed on providers encompass all services which they are certified to provide.

6. Choose name of the provider if you are looking for a particular provider. It will be important to know the correct name of the provider; if the incorrect name is entered, there will be a message that will read “Unable to Display Results.” Some agencies may be registered as a DBA (Doing Business As). If you do not choose a specific provider, the result will be a list that contains all providers who have chosen on their profile to provide a service in an identified county. After choosing the filters for the search, click on the “Submit” button. If you receive the “Unable to Display Results” message, check the spelling of the name or that it is the correct name. You can also broaden the scope of your search by selecting fewer filters or a wider geographic area. By choosing the “Start a New Search” button, you will then go back to the filter page to start again.
7. After submitting the search request, you will see a page that lists the provider. If there is a recent Provider Compliance report attached, it will show a PDF icon in the Compliance Report column. If there is nothing in the Compliance Report column, the provider may not have received a recent review or the report has not been uploaded to date. The reviews will only be posted after the Plan of Correction/Compliance (POC) has been accepted. If you wish to obtain additional historical information on a provider regarding their compliance record, you can contact Vanessa Prather, DODD/OPSR Manager, by email at Vanessa.prather@dodd.ohio.gov with the following information:

- Name of Provider
- If you want only local county information or statewide information
- The reports/years that you would like to receive for review

8. Click on the PDF icon to open the review. This will open the Review and POC (if required) and display the citations that were given as well as how the provider will be correcting the identified issues.
9. This screen shows several pieces of information such as the date of the review; name of the reviewer who completed the review or team lead; in which county the review was completed; the total number of citations and plans of correction that a provider received and was required to correct. In the upper left-hand corner, you will see a drop-down box that identifies the county of the review being displayed. If the provider has had a review in multiple counties, you would click on the drop down and choose the county you wish to review. If there are no other counties, then there would be no other choices offered. If the provider has had multiple reviews, there will be a list of reports to choose from in this area as well. By scrolling on the right hand side, you will be able to read the report in its entirety.

10. After completing the review of the report, you can either return to the results (returns to the list of providers) or start a new search by closing the report and returning to initial Compliance Report page and clicking on the desired choice and repeating the steps listed above.
If you need help, please call (937) 457-2823.